

# CIS-436 Enterprise Network Management

## Lecture-2 & 3: Protocols and Models

### Spring 2022

# Lecture-2 Objectives

**Module Title:** Protocols and Models

**Module Objective:** Explain how network protocols enable devices to access local and remote network resources.

| Topic Title             | Topic Objective   |
|-------------------------|---|
| The Rules               | Describe the types of rules that are necessary to successfully communicate.   |
| Protocols               | Explain why protocols are necessary in network communication.   |
| Protocol Suites         | Explain the purpose of adhering to a protocol suite.  |
| Standards Organizations | Explain the role of standards organizations in establishing protocols for network interoperability.                 |
| Reference Models        | Explain how the TCP/IP model and the OSI model are used to facilitate standardization in the communication process. |
| Data Encapsulation      | Explain how data encapsulation allows data to be transported across the network.                                    |
| Data Access             | Explain how local hosts access local resources on a network.  |

# 3.1 The Rules

# Communications Fundamentals

Networks can vary in size and complexity. It is not enough to have a connection, devices must agree on “how” to communicate.

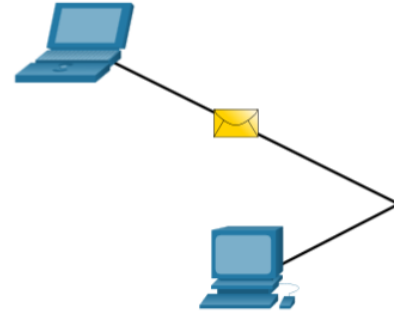
There are three elements to any communication:

- There will be a source (sender).
- There will be a destination (receiver).
- There will be a channel (media) that provides for the path of communications to occur.

# The Rules

## Communications Protocols

- All communications are governed by protocols.
- Protocols are the rules that communications will follow.
- These rules will vary depending on the protocol.



# Rule Establishment (Cont.)

Protocols must account for the following requirements:

- An identified sender and receiver
- Common language and grammar
- Speed and timing of delivery
- Confirmation or acknowledgment requirements

# Network Protocol Requirements

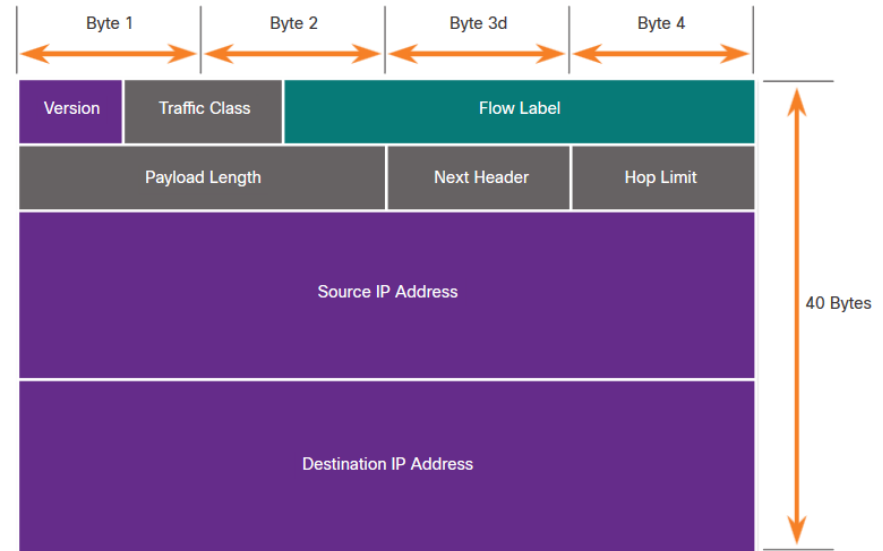
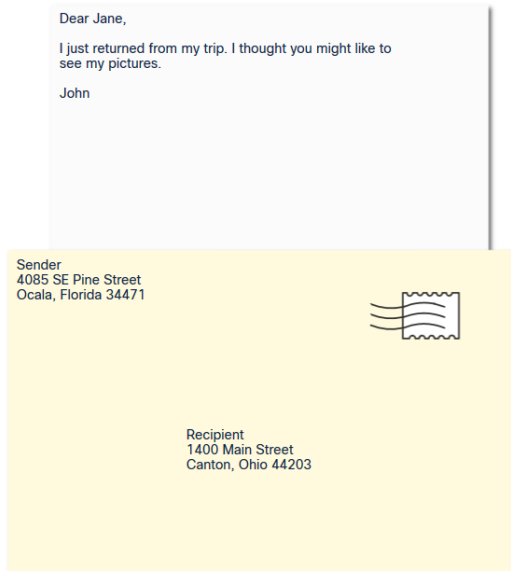
Common computer protocols must be in agreement and include the following requirements:

- Message encoding
- Message formatting and encapsulation
- Message size
- Message timing
- Message delivery options



# Message Formatting and Encapsulation

- When a message is sent, it must use a specific format or structure.
- Message formats depend on the type of message and the channel that is used to deliver the message.



# Message Size

Encoding between hosts must be in an appropriate format for the medium.

- Messages sent across the network are converted to bits
- The bits are encoded into a pattern of light, sound, or electrical impulses.
- The destination host must decode the signals to interpret the message.



# Message Timing

Message timing includes the following:

**Flow Control** – Manages the rate of data transmission and defines how much information can be sent and the speed at which it can be delivered.

**Response Timeout** – Manages how long a device waits when it does not hear a reply from the destination.

**Access method** - Determines when someone can send a message.

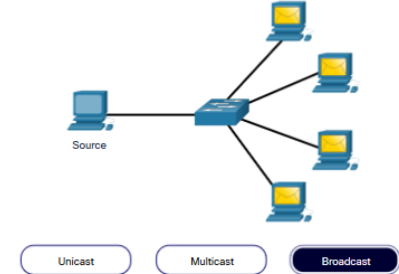
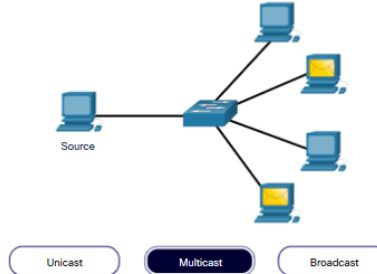
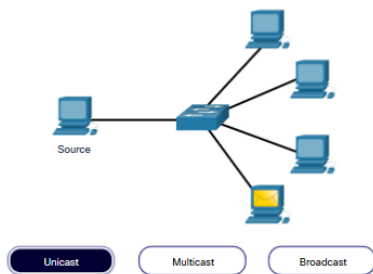
- There may be various rules governing issues like “collisions”. This is when more than one device sends traffic at the same time and the messages become corrupt.
- Some protocols are proactive and attempt to prevent collisions; other protocols are reactive and establish a recovery method after the collision occurs.

# Message Delivery Options

Message delivery may use one of the following methods:

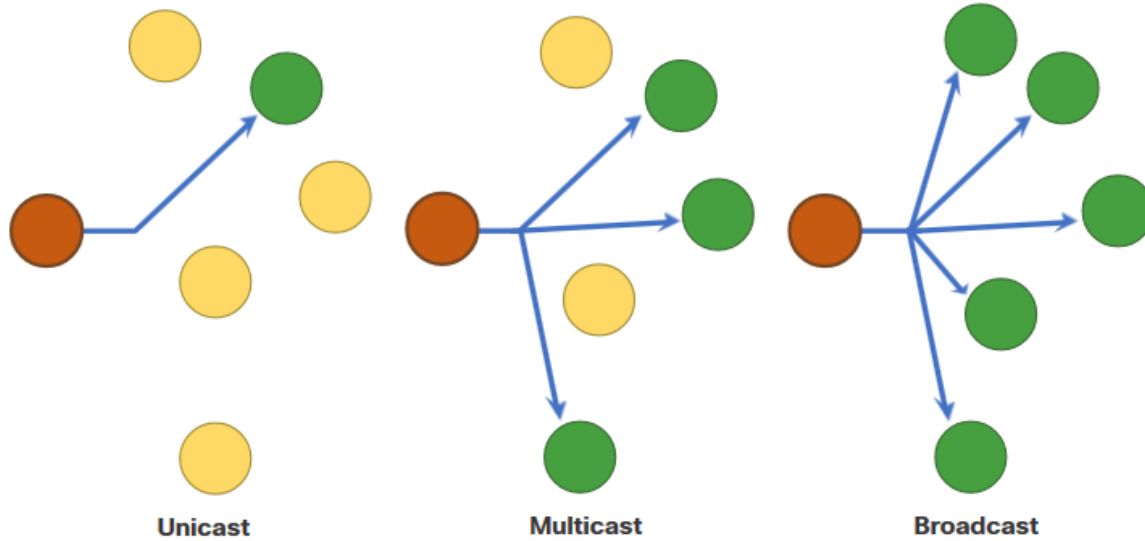
- **Unicast** – one to one communication
- **Multicast** – one to many, typically not all
- **Broadcast** – one to all

**Note:** Broadcasts are used in IPv4 networks, but are not an option for IPv6. Later we will also see “Anycast” as an additional delivery option for IPv6.



# A Note About the Node Icon

- Documents may use the node icon , typically a circle, to represent all devices.
- The figure illustrates the use of the node icon for delivery options.



# 3.2 Protocols

# Network Protocol Overview

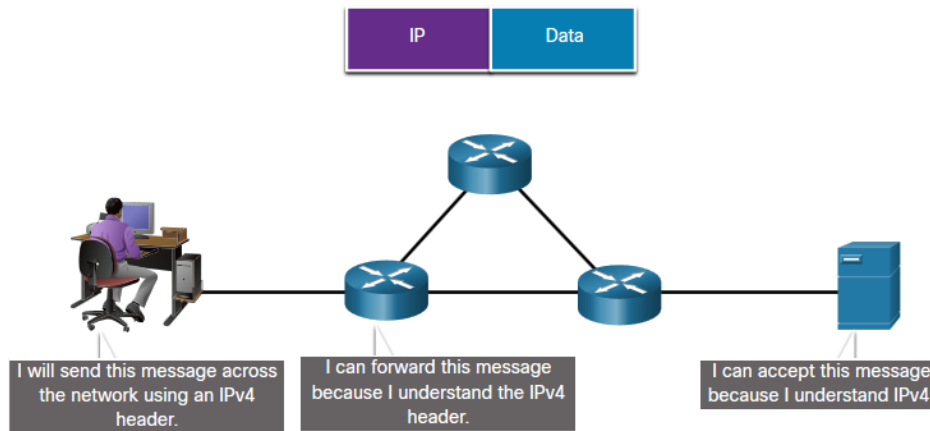
Network protocols define a common set of rules.

- Can be implemented on devices in:
  - Software
  - Hardware
  - Both
- Protocols have their own:
  - Function
  - Format
  - Rules

| Protocol Type          | Description  |
|------------------------|--|
| Network Communications | enable two or more devices to communicate over one or more networks                          |
| Network Security       | secure data to provide authentication, data integrity, and data encryption                   |
| Routing                | enable routers to exchange route information, compare path information, and select best path |
| Service Discovery      | used for the automatic detection of devices or services                                      |

# Network Protocol Functions

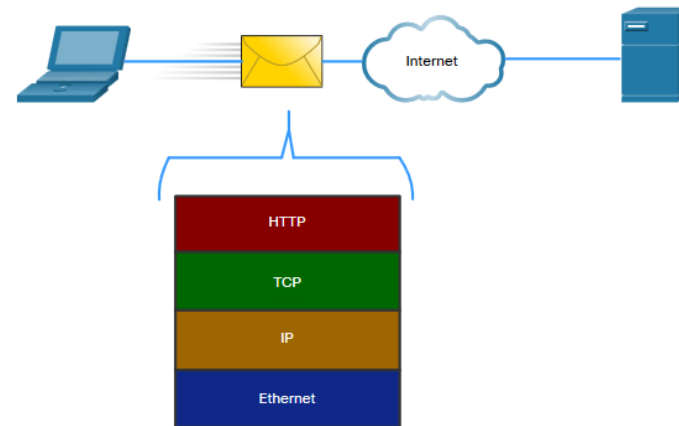
- Devices use agreed-upon protocols to communicate .
- Protocols may have may have one or functions.



| Function              | Description  |
|-----------------------|--|
| Addressing            | Identifies sender and receiver                                 |
| Reliability           | Provides guaranteed delivery                                   |
| Flow Control          | Ensures data flows at an efficient rate                        |
| Sequencing            | Uniquely labels each transmitted segment of data               |
| Error Detection       | Determines if data became corrupted during transmission        |
| Application Interface | Process-to-process communications between network applications |

# Protocol Interaction

- Networks require the use of several protocols.
- Each protocol has its own function and format.



| Protocol                                   | Function   |
|--|--|
| <b>Hypertext Transfer Protocol (HTTP)</b>  | <ul style="list-style-type: none"> <li>▪ Governs the way a web server and a web client interact</li> <li>▪ Defines content and format</li> </ul>                 |
| <b>Transmission Control Protocol (TCP)</b> | <ul style="list-style-type: none"> <li>▪ Manages the individual conversations</li> <li>▪ Provides guaranteed delivery</li> <li>▪ Manages flow control</li> </ul> |
| <b>Internet Protocol (IP)</b>              | Delivers messages globally from the sender to the receiver   |
| <b>Ethernet</b>                            | Delivers messages from one NIC to another NIC on the same Ethernet Local Area Network (LAN)  |

# 3.3 Protocol Suites

# Network Protocol Suites

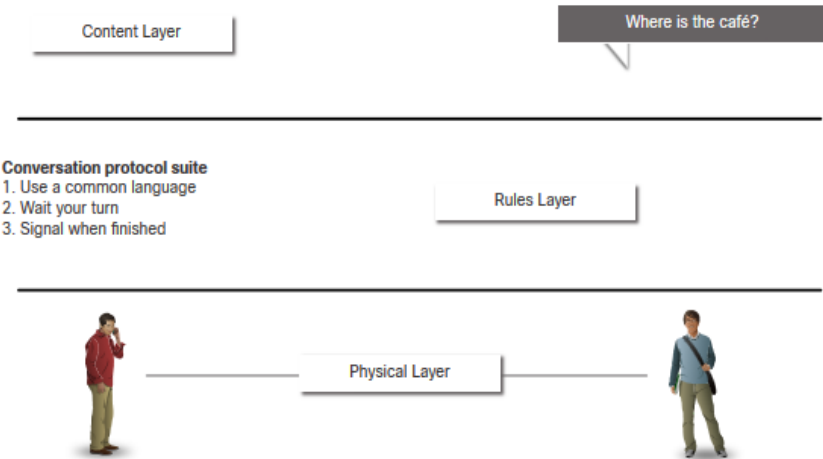
Protocols must be able to work with other protocols.

Protocol suite:

- A group of inter-related protocols necessary to perform a communication function
- Sets of rules that work together to help solve a problem

The protocols are viewed in terms of layers:

- Higher Layers
- Lower Layers- concerned with moving data and provide services to upper layers



Protocol suites are sets of rules that work together to help solve a problem.

# Evolution of Protocol Suites

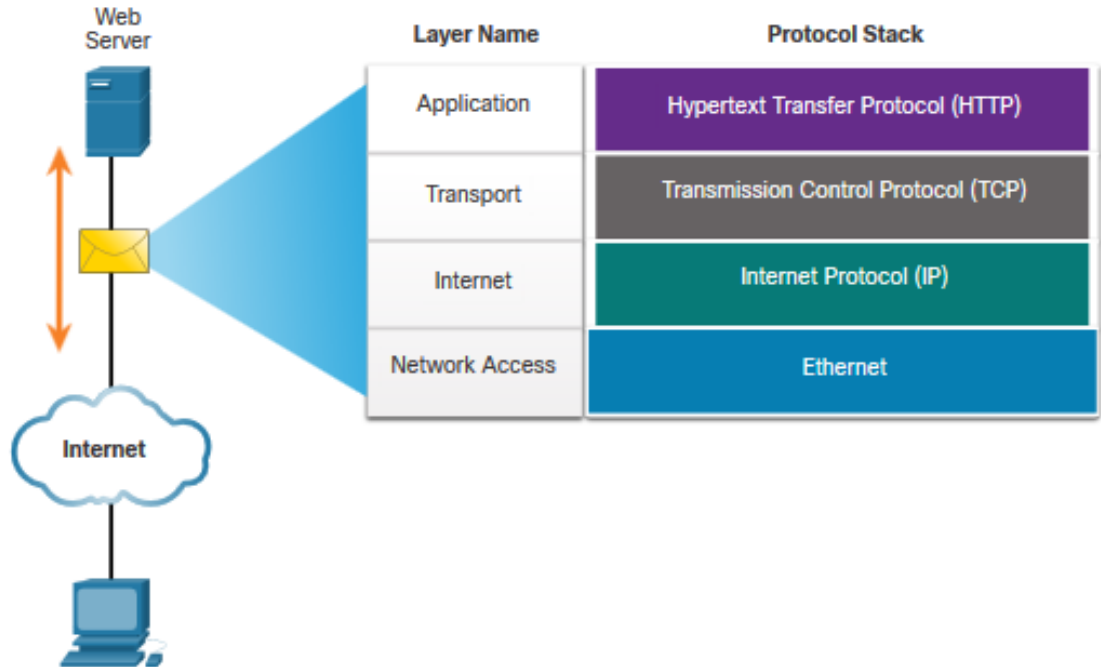
There are several protocol suites.

- **Internet Protocol Suite or TCP/IP-** The most common protocol suite and maintained by the Internet Engineering Task Force (IETF)
- **Open Systems Interconnection (OSI) protocols-** Developed by the International Organization for Standardization (ISO) and the International Telecommunications Union (ITU)
- **AppleTalk-** Proprietary suite release by Apple Inc.
- **Novell NetWare-** Proprietary suite developed by Novell Inc.

| TCP/IP Layer Name | TCP/IP                        | ISO                          | AppleTalk           | Novell Netware |
|-------------------|-------------------------------|------------------------------|---------------------|----------------|
| Application       | HTTP<br>DNS<br>DHCP<br>FTP    | ACSE<br>ROSE<br>TRSE<br>SESE | AFP                 | NDS            |
| Transport         | TCP<br>UDP                    | TP0 TP1<br>TP2<br>TP3 TP4    | ATP AEP<br>NBP RTMP | SPX            |
| Internet          | IPv4 IPv6<br>ICMPv4<br>ICMPv6 | CONP/CMNS<br>CLNP/CLNS       | AARP                | IPX            |
| Network Access    | Ethernet ARP WLAN             |                              |                     |                |

# TCP/IP Protocol Example

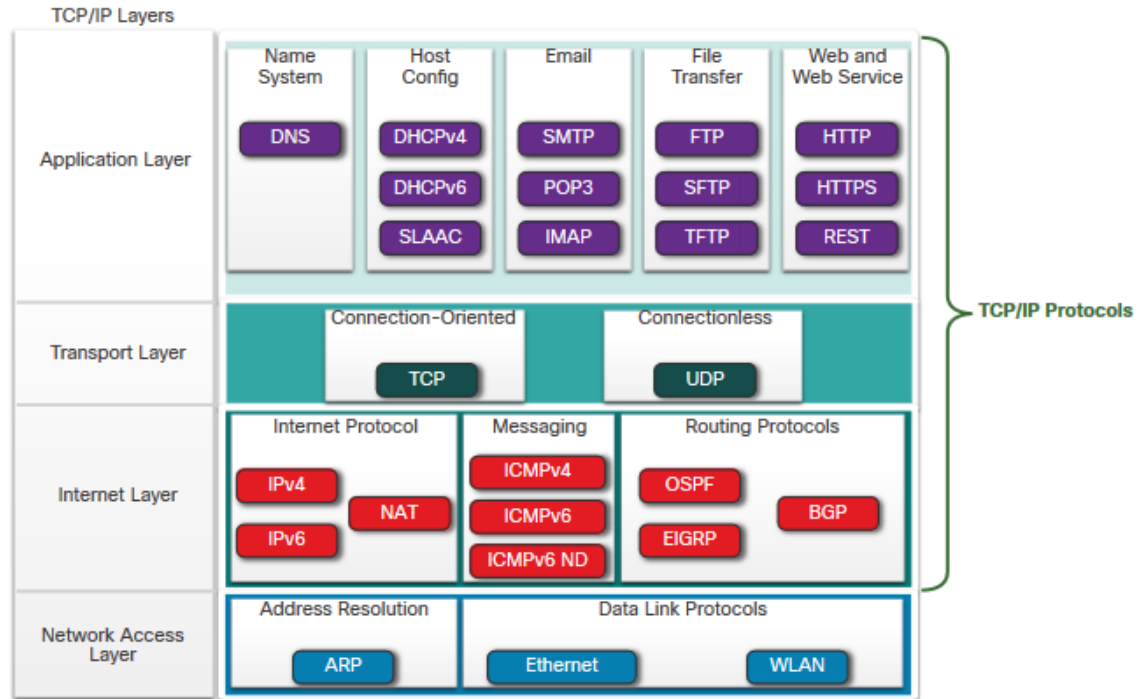
- TCP/IP protocols operate at the application, transport, and internet layers.
- The most common network access layer LAN protocols are Ethernet and WLAN (wireless LAN).



## Protocol Suites

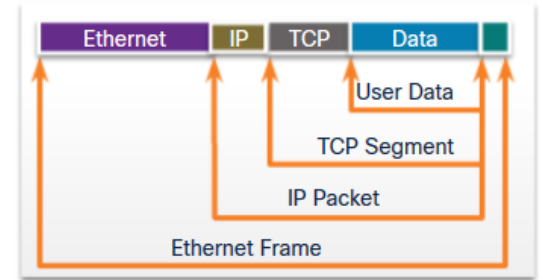
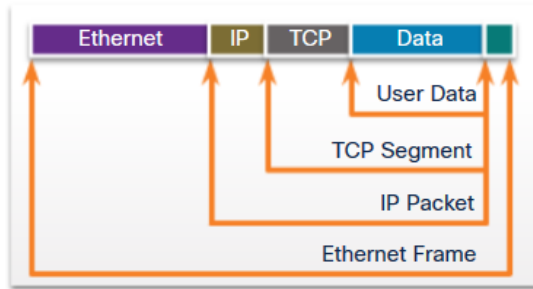
# TCP/IP Protocol Suite

- TCP/IP is the protocol suite used by the internet and includes many protocols.
- TCP/IP is:
  - An open standard protocol suite that is freely available to the public and can be used by any vendor
  - A standards-based protocol suite that is endorsed by the networking industry and approved by a standards organization to ensure interoperability



# TCP/IP Communication Process

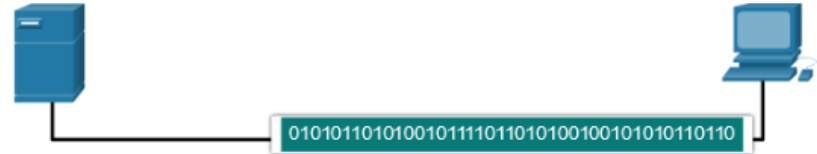
- A web server encapsulating and sending a web page to a client.
- A client de-encapsulating the web page for the web browser



Web Server



Web Client



# 3.4 Standards Organizations

# Standards Organizations

## Open Standards



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Open standards encourage:

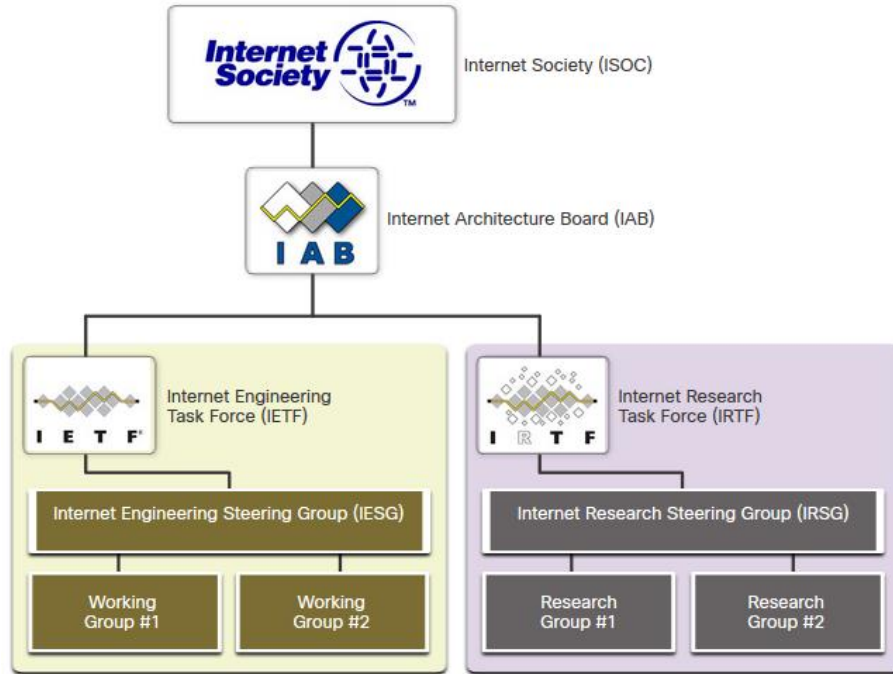
- interoperability
- competition
- innovation

Standards organizations are:

- vendor-neutral
- non-profit organizations
- established to develop and promote the concept of open standards.

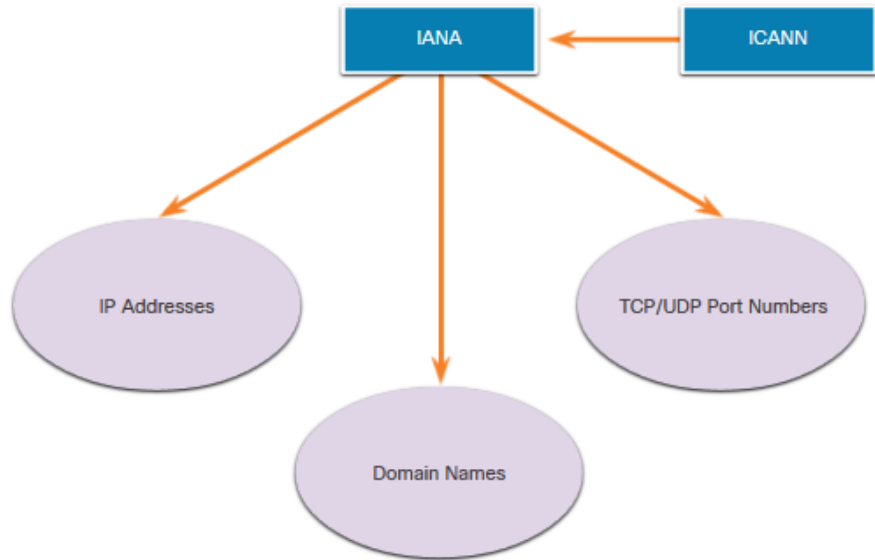
# Standards Organizations

## Internet Standards



- **Internet Society (ISOC)** - Promotes the open development and evolution of internet
- **Internet Architecture Board (IAB)** - Responsible for management and development of internet standards
- **Internet Engineering Task Force (IETF)** - Develops, updates, and maintains internet and TCP/IP technologies
- **Internet Research Task Force (IRTF)** - Focused on long-term research related to internet and TCP/IP protocols

# Internet Standards (Cont.)



Standards organizations involved with the development and support of TCP/IP

- **Internet Corporation for Assigned Names and Numbers (ICANN)** - Coordinates IP address allocation, the management of domain names, and assignment of other information
- **Internet Assigned Numbers Authority (IANA)** - Oversees and manages IP address allocation, domain name management, and protocol identifiers for ICANN

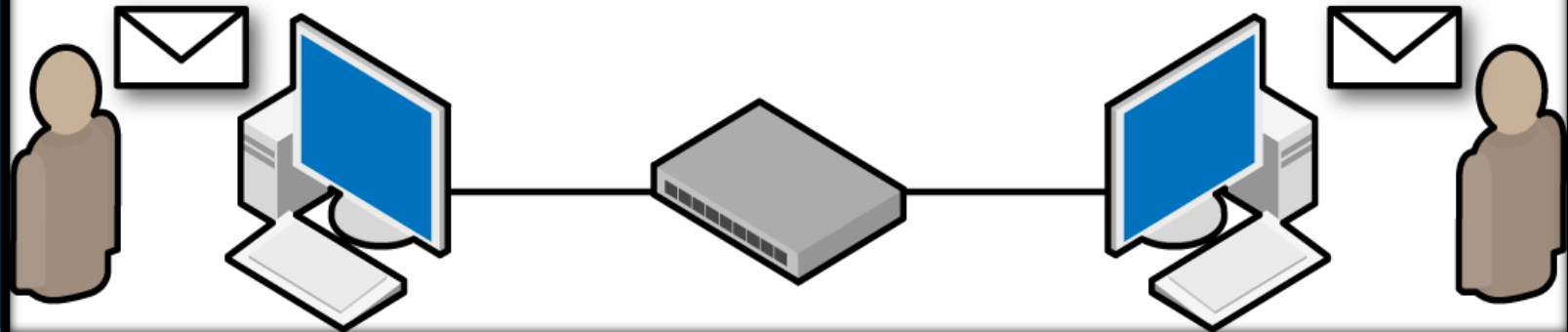
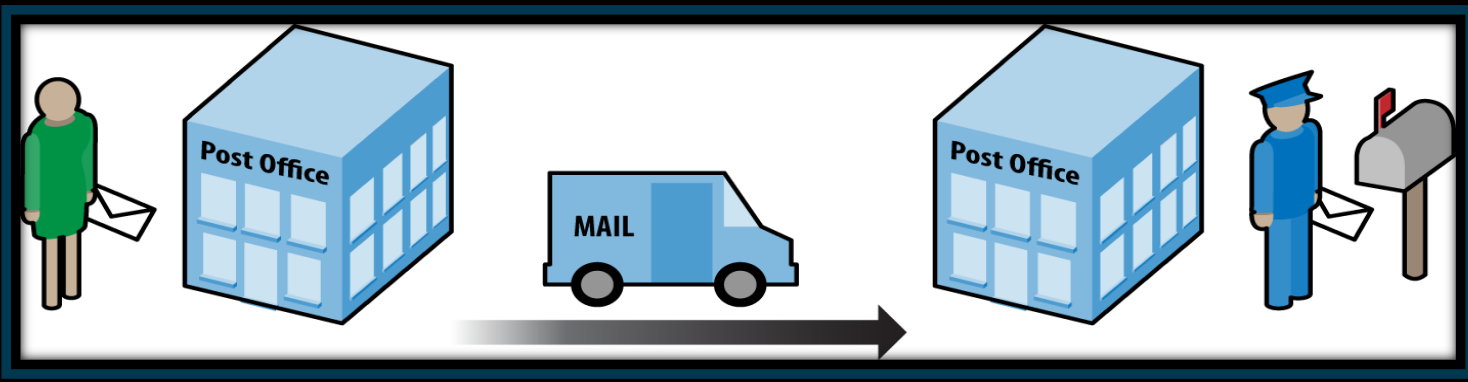
# Electronic and Communications Standards

- **Institute of Electrical and Electronics Engineers (IEEE, pronounced “I-triple-E”)**  
- dedicated to creating standards in power and energy, healthcare, telecommunications, and networking
- **Electronic Industries Alliance (EIA)** - develops standards relating to electrical wiring, connectors, and the 19-inch racks used to mount networking equipment
- **Telecommunications Industry Association (TIA)** - develops communication standards in radio equipment, cellular towers, Voice over IP (VoIP) devices, satellite communications, and more
- **International Telecommunications Union-Telecommunication Standardization Sector (ITU-T)** - defines standards for video compression, Internet Protocol Television (IPTV), and broadband communications, such as a digital subscriber line (DSL)

# 3.5 Reference Models

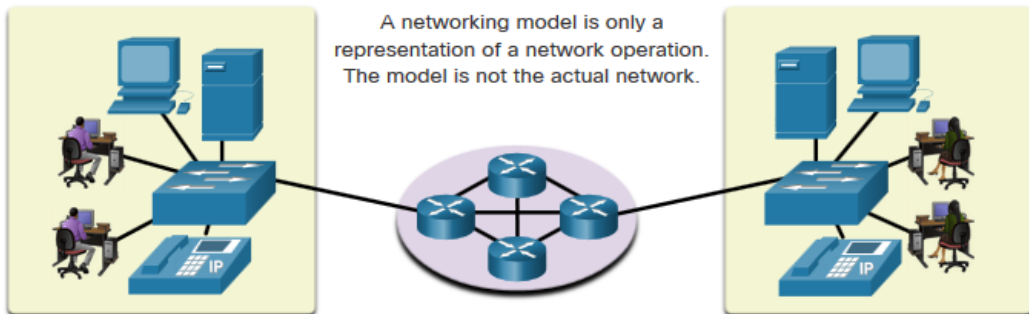
A *model* is a way to organize a system's functions and features to define its structural design. A design can help us understand how a communication system accomplishes tasks

# Example



# The Benefits of Using a Layered Model

A networking model is only a representation of a network operation. The model is not the actual network.



OSI Model

TCP/IP Protocol Suite

TCP/IP Model

|              |                            |                |
|--------------|----------------------------|----------------|
| Application  | HTTP, DNS, DHCP, FTP       | Application    |
| Presentation |                            |                |
| Session      |                            |                |
| Transport    | TCP, UDP                   | Transport      |
| Network      | IPv4, IPv6, ICMPv4, ICMPv6 | Internet       |
| Data Link    | Ethernet, WLAN, SONET, SDH | Network Access |
| Physical     |                            |                |

Complex concepts such as how a network operates can be difficult to explain and understand. For this reason, a layered model is used.

Two layered models describe network operations:

- Open System Interconnection (OSI) Reference Model
- TCP/IP Reference Model

## The Benefits of Using a Layered Model (Cont.)

These are the benefits of using a layered model:

- Assist in protocol design (because protocols that operate at a specific layer have defined information that they act upon and a defined interface to the layers above and below)
- It speeds up packet delivery.
- Foster competition because products from *different vendors can work together*
- Prevent technology or capability changes in one layer from affecting other layers above and below
- *Provide a common language* to describe networking functions and capabilities

# The OSI Reference Model

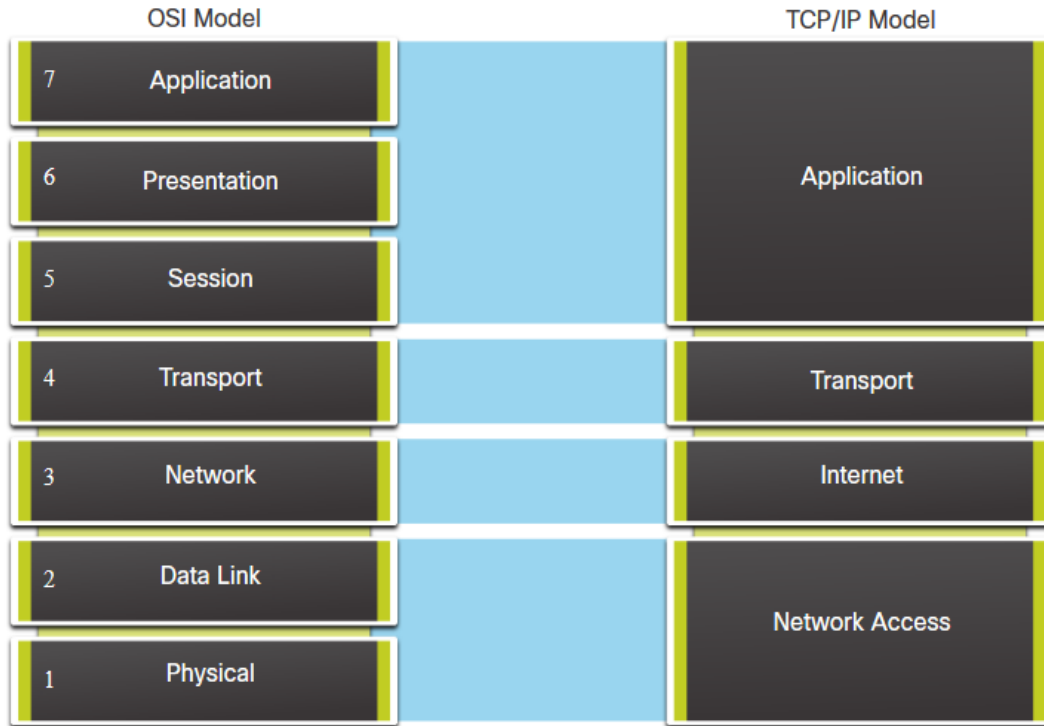
| OSI Model Layer         | Description  |
|-------------------------|--|
| <b>7 - Application</b>  | Contains protocols used for process-to-process communications.                                 |
| <b>6 - Presentation</b> | Provides for common representation of the data transferred between application layer services. |
| <b>5 - Session</b>      | Provides services to the presentation layer and to manage data exchange.                       |
| <b>4 - Transport</b>    | Defines services to segment, transfer, and reassemble the data for individual communications.  |
| <b>3 - Network</b>      | Provides services to exchange the individual pieces of data over the network.                  |
| <b>2 - Data Link</b>    | Describes methods for exchanging data frames over a common media.                              |
| <b>1 - Physical</b>     | Describes the means to activate, maintain, and de-activate physical connections.               |

# Reference Models

## The TCP/IP Reference Model

| TCP/IP Model Layer    | Description   |
|-----------------------|---|
| <b>Application</b>    | Represents data to the user, plus encoding and dialog control.          |
| <b>Transport</b>      | Supports communication between various devices across diverse networks. |
| <b>Internet</b>       | Determines the best path through the network.                           |
| <b>Network Access</b> | Controls the hardware devices and media that make up the network.       |

# OSI and TCP/IP Model Comparison



- The OSI model divides the network access layer and the application layer of the TCP/IP model into multiple layers.
- The TCP/IP protocol suite does not specify which protocols to use when transmitting over a physical medium.
- OSI Layers 1 and 2 discuss the necessary procedures to access the media and the physical means to send data over a network.

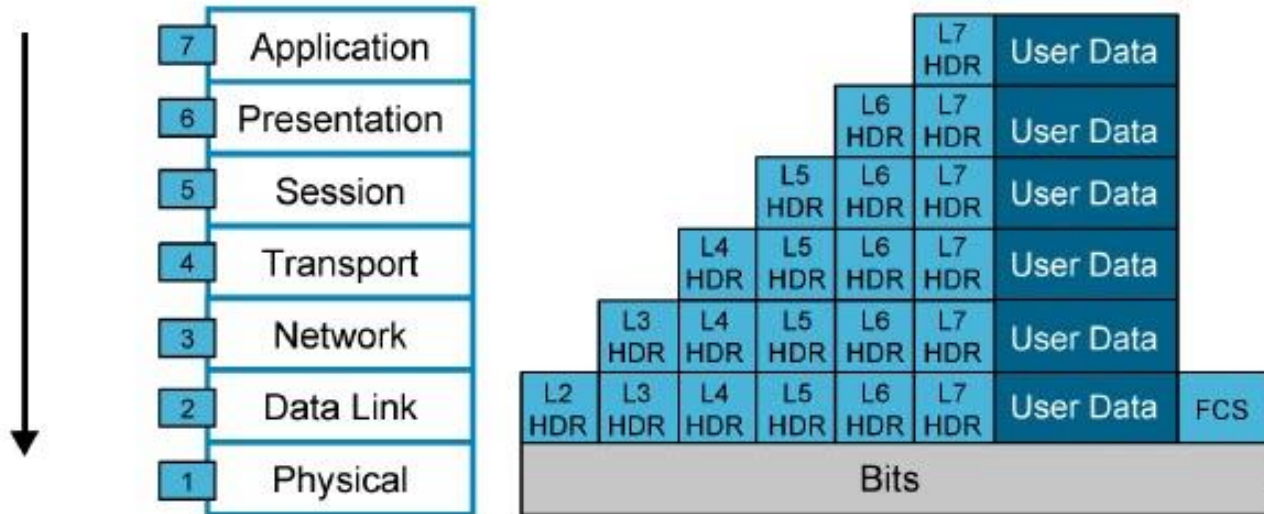
# 3.6 Data Encapsulation

# Data Encapsulation

Sender



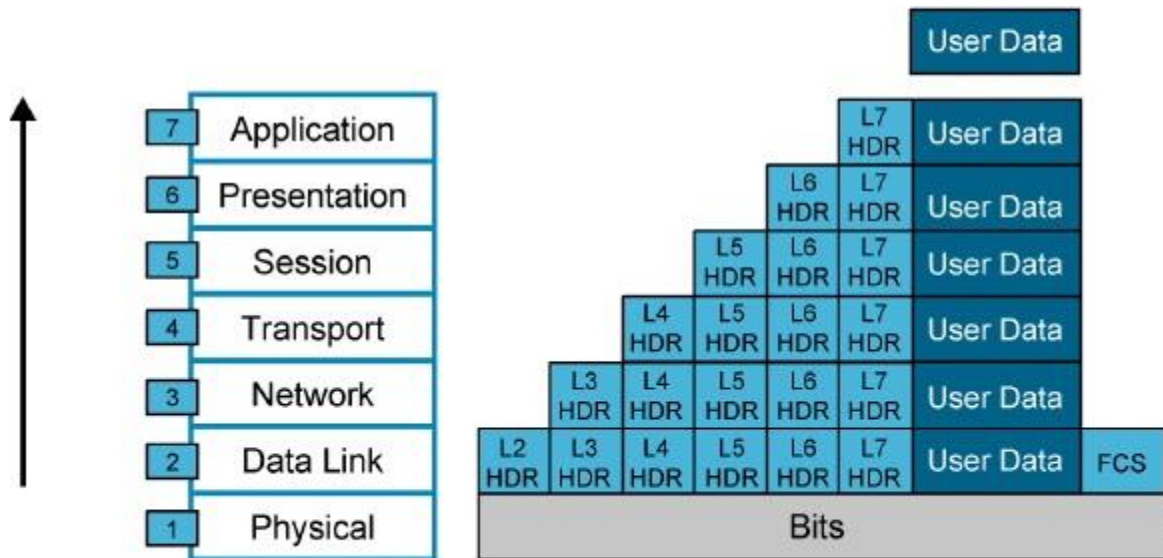
User Data



HDR = Header

# Data De-Encapsulation

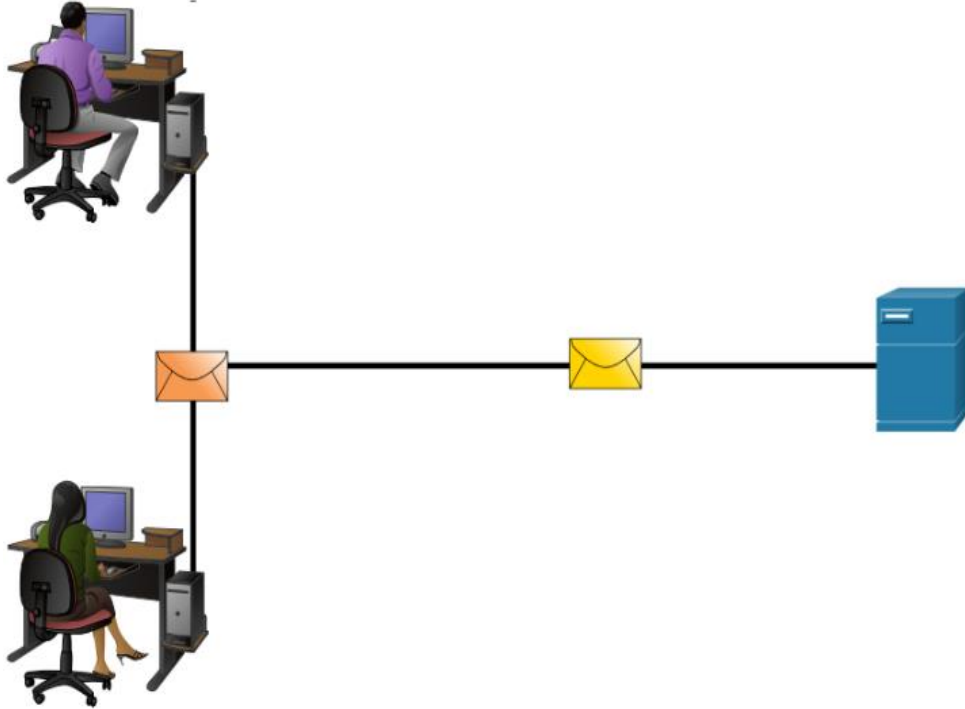
Receiver



HDR = Header

# Data Encapsulation

## Segmenting Messages



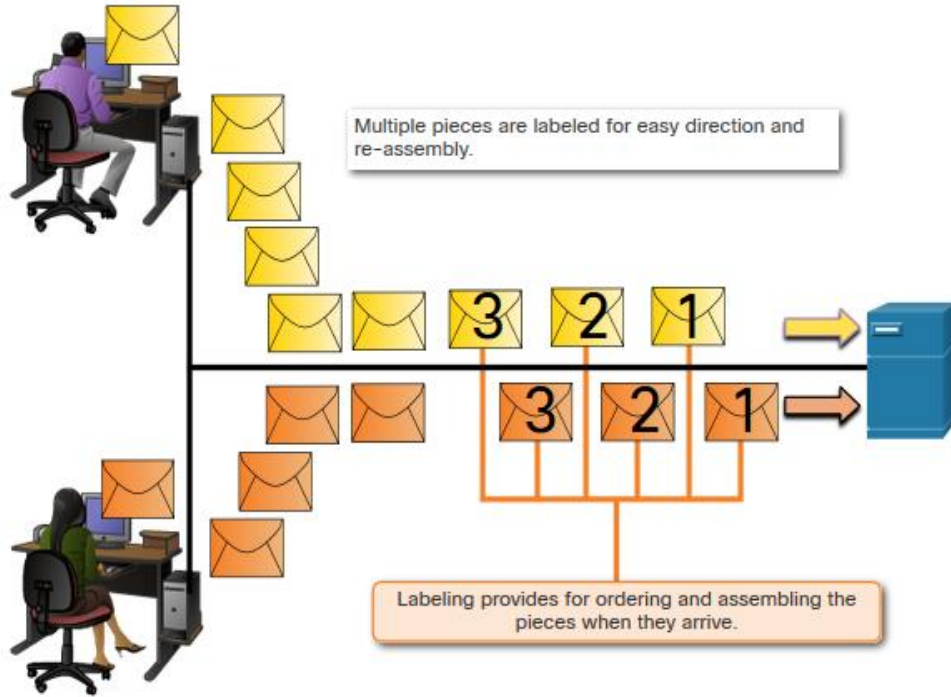
Segmenting is the process of breaking up messages into smaller units. Multiplexing is the processes of taking multiple streams of segmented data and interleaving them together.

Segmenting messages has two primary benefits:

- **Increases speed** - Large amounts of data can be sent over the network without tying up a communications link.
- **Increases efficiency** - Only segments which fail to reach the destination need to be retransmitted, not the entire data stream.

# Data Encapsulation

## Sequencing

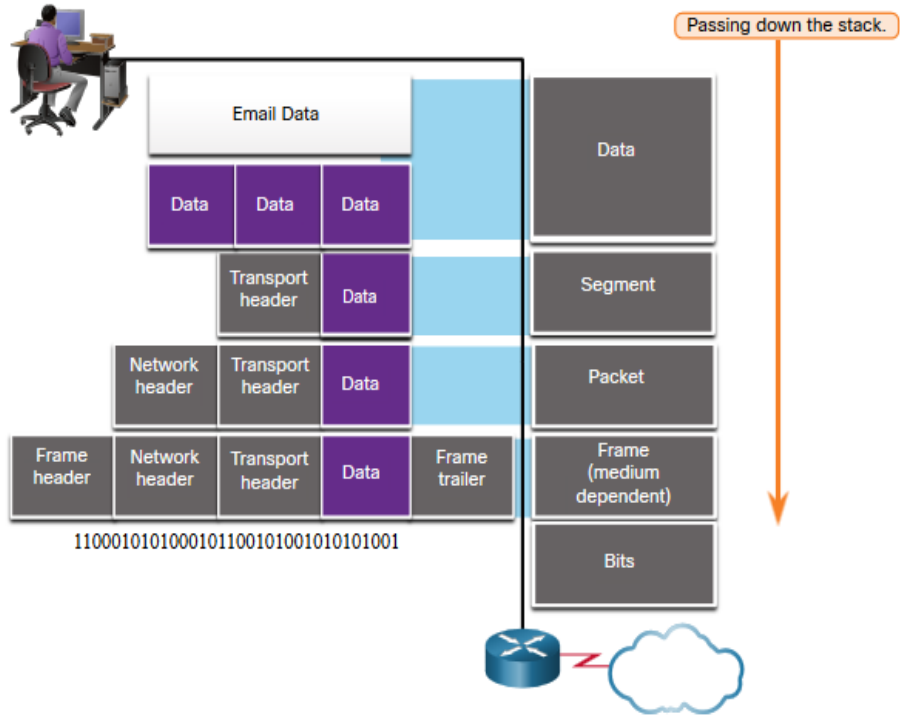


Sequencing messages is the process of numbering the segments so that the message may be reassembled at the destination.

TCP is responsible for sequencing the individual segments.

# Data Encapsulation

## Protocol Data Units



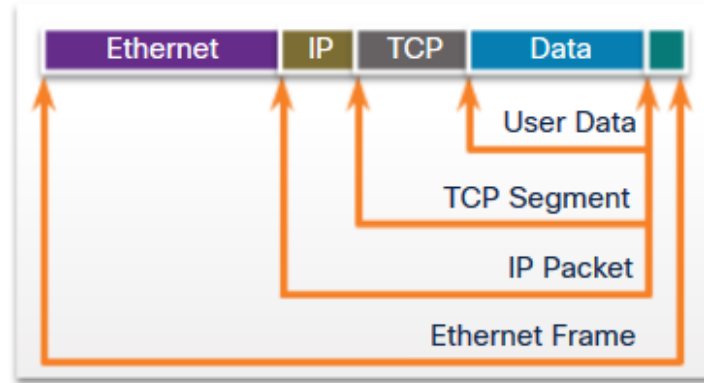
Encapsulation is the process where protocols add their information to the data.

- At each stage of the process, a PDU has a different name to reflect its new functions.
- There is no universal naming convention for PDUs, in this course, the PDUs are named according to the protocols of the TCP/IP suite.
- PDUs passing down the stack are as follows:
  1. Data (Data Stream)
  2. Segment
  3. Packet
  4. Frame
  5. Bits (Bit Stream)

# Data Encapsulation

## Encapsulation Example

- *Encapsulation is a top down process.*
- The level above does its process and then passes it down to the next level of the model. *This process is repeated by each layer until it is sent out as a bit stream.*



Web Server

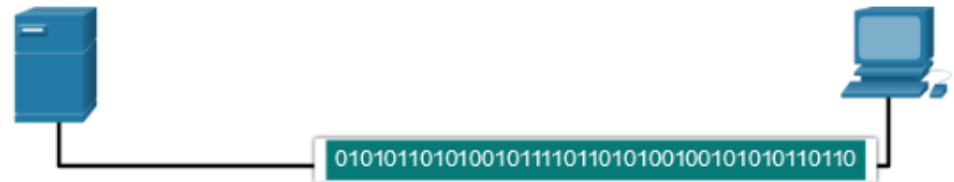
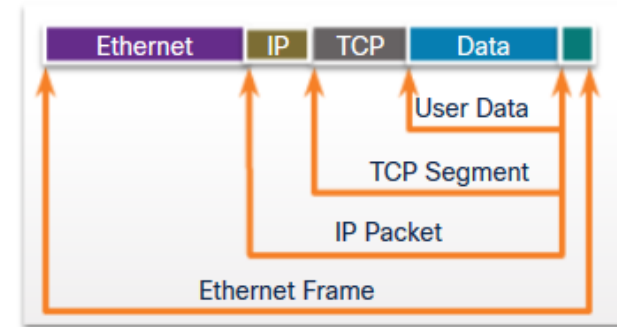


Web Client



# De-encapsulation Example

- *Data is de-encapsulated as it moves up the stack.*
- When a layer completes its process, that layer strips off its header and passes it up to the next level to be processed. This is repeated at each layer until it is a data stream that the application can process.
  1. Received as Bits (Bit Stream)
  2. Frame
  3. Packet
  4. Segment
  5. Data (Data Stream)



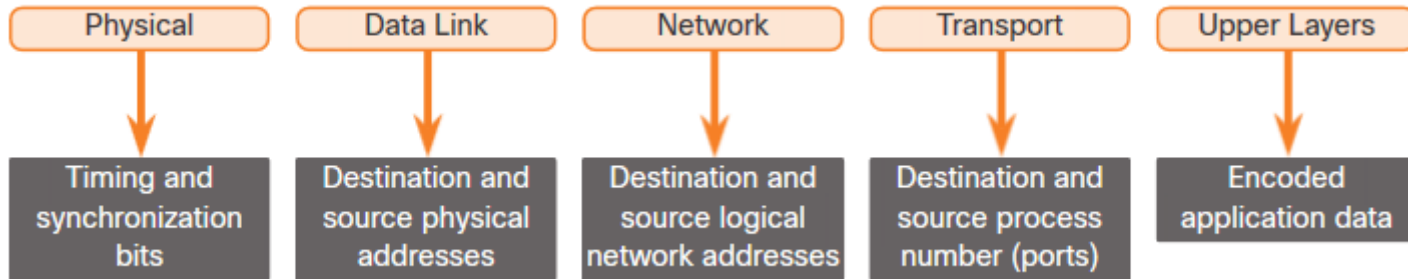
# 3.7 Data Access

# Addresses

Both the data link and network layers use addressing to deliver data from source to destination.

**Network layer source and destination addresses** - Responsible for delivering the IP packet from original source to the final destination.

**Data link layer source and destination addresses** – Responsible for delivering the data link frame from one network interface card (NIC) to another NIC on the same network.

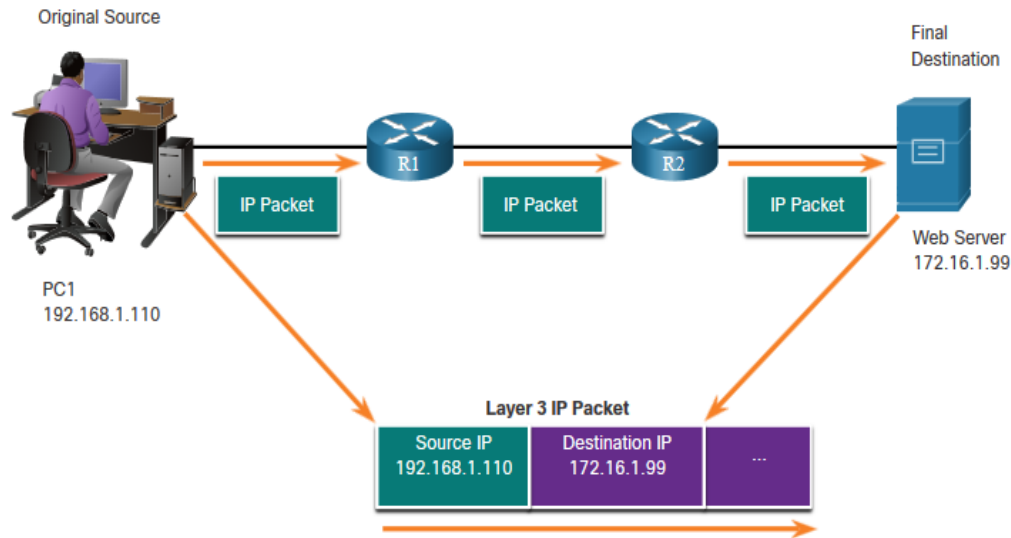


# Layer 3 Logical Address

The IP packet contains two IP addresses:

- **Source IP address** - The IP address of the sending device, original source of the packet.
- **Destination IP address** - The IP address of the receiving device, final destination of the packet.

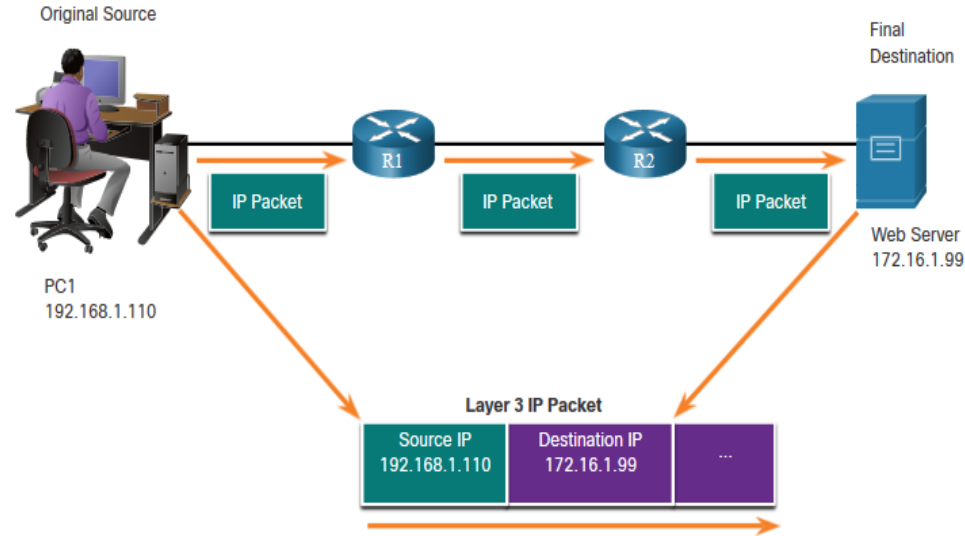
These addresses may be on the same link or remote.



# Layer 3 Logical Address (Cont.)

An IP address contains two parts:

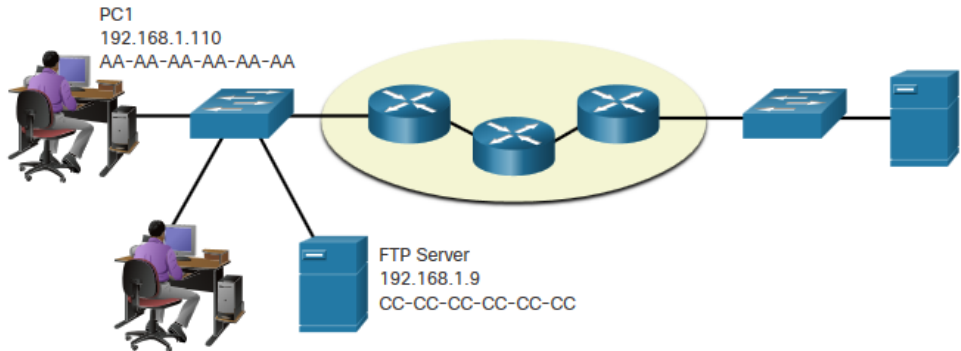
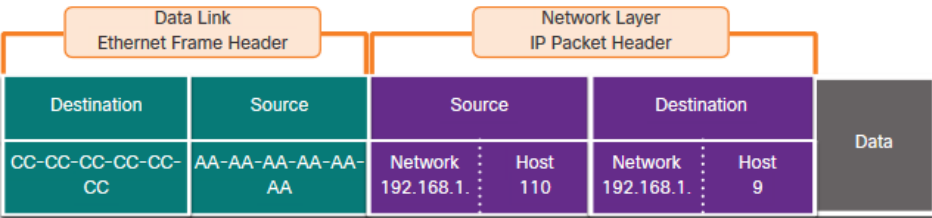
- **Network portion (IPv4) or Prefix (IPv6)**
  - The left-most part of the address indicates the network group which the IP address is a member.
  - Each LAN or WAN will have the same network portion.
- **Host portion (IPv4) or Interface ID (IPv6)**
  - The remaining part of the address identifies a specific device within the group.
  - This portion is unique for each device on the network.



# Devices on the Same Network

When devices are on the same network the source and destination will have the same number in network portion of the address.

- PC1 – 192.168.1.110
- FTP Server – 192.168.1.9

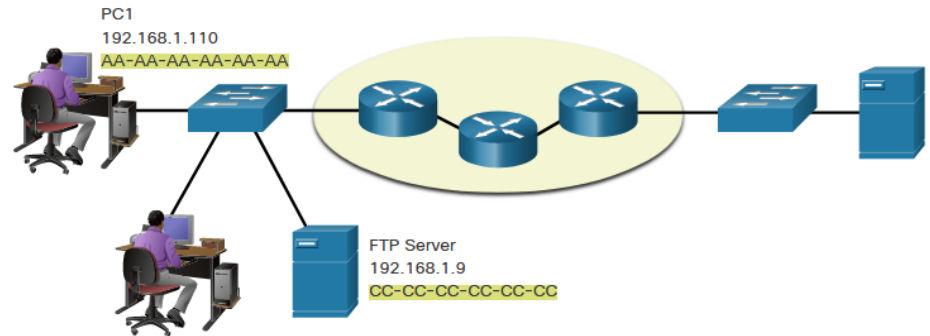
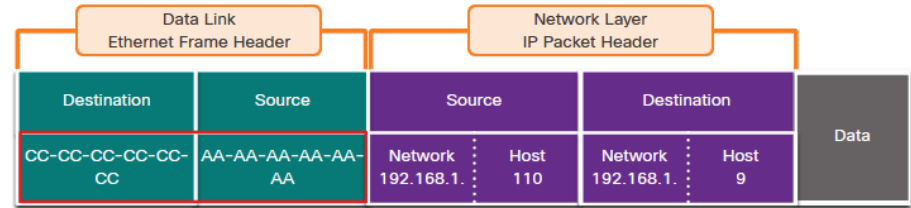


# Role of the Data Link Layer Addresses: Same IP Network

When devices are on the same Ethernet network the data link frame will use the actual MAC address of the destination NIC.

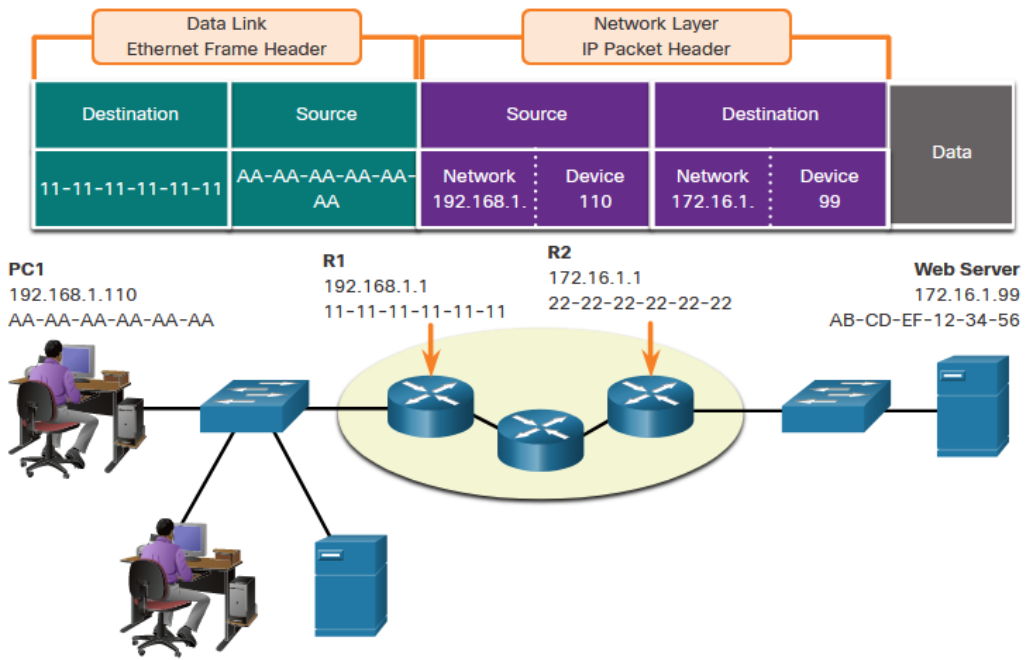
MAC addresses are physically embedded into the Ethernet NIC and are local addressing.

- The Source MAC address will be that of the originator on the link.
- The Destination MAC address will always be on the same link as the source, even if the ultimate destination is remote.



# Devices on a Remote Network

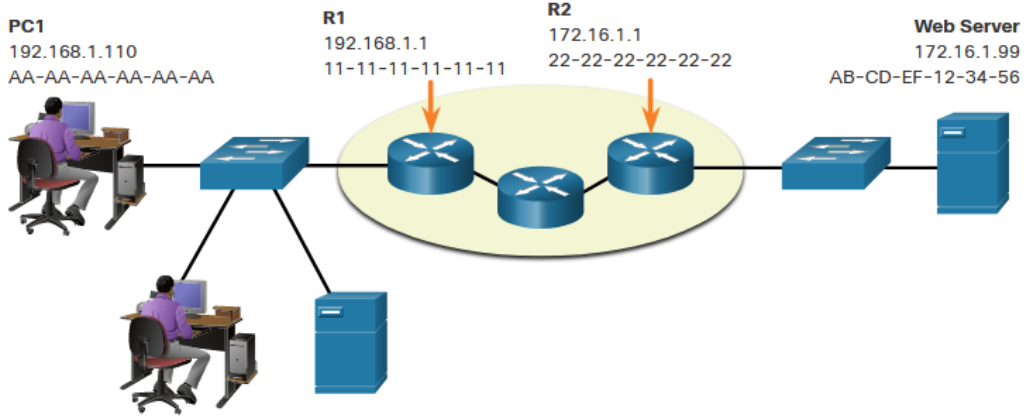
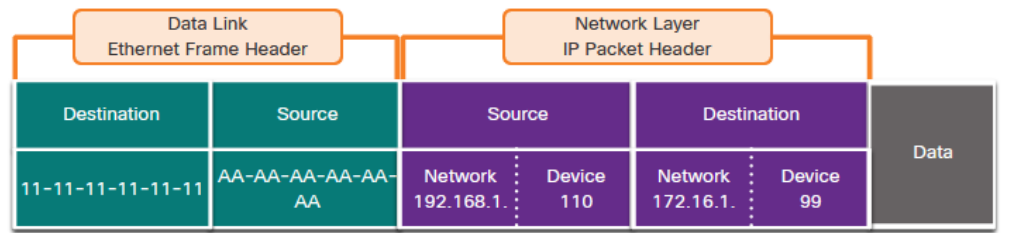
- What happens when the actual (ultimate) destination is not on the same LAN and is remote?
- What happens when PC1 tries to reach the Web Server?
- Does this impact the network and data link layers?



# Role of the Network Layer Addresses

When the source and destination have a different network portion, this means they are on different networks.

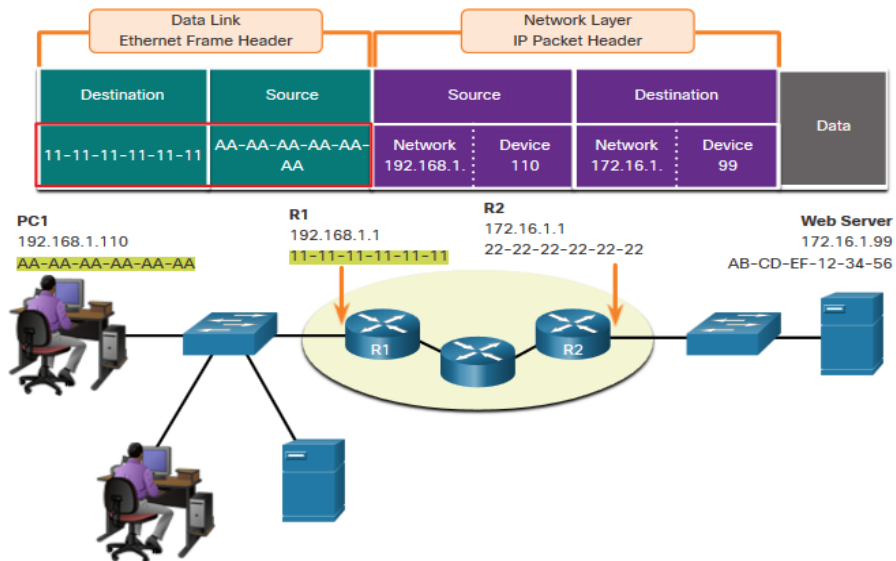
- PC1 – 192.168.1
- Web Server – 172.16.1



# Role of the Data Link Layer Addresses: Different IP Networks (Cont.)

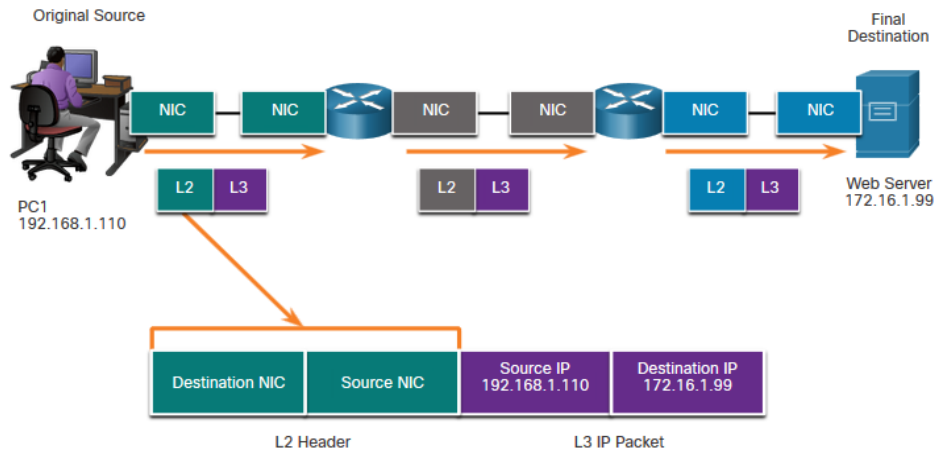
- The data link addressing is local addressing so it will have a source and destination for each link.
- The MAC addressing for the first segment is :
  - Source – AA-AA-AA-AA-AA-AA (PC1) Sends the frame.
  - Destination – 11-11-11-11-11-11 (R1-Default Gateway MAC) Receives the frame.

**Note:** While the L2 local addressing will change from link to link or hop to hop, the L3 addressing remains the same.



# Data Link Addresses

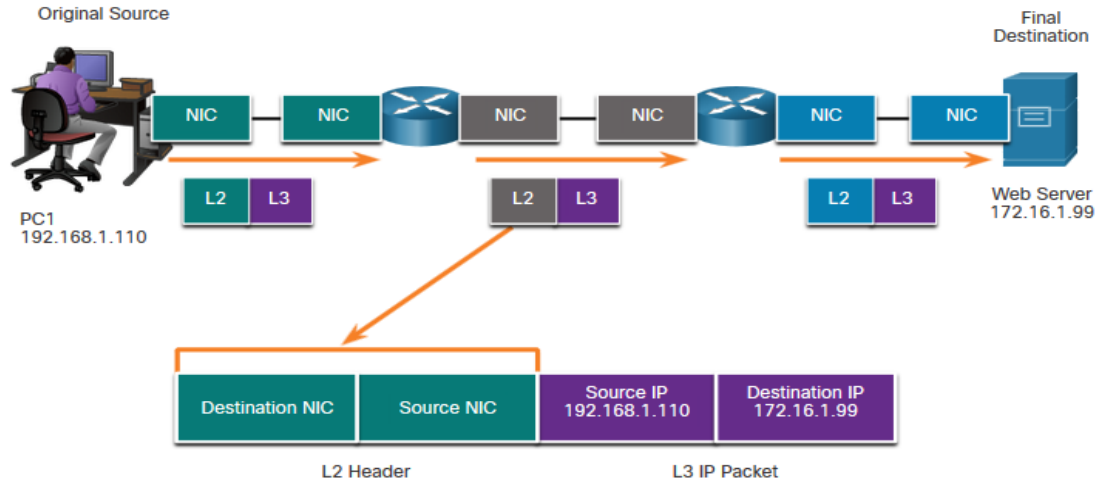
- Since data link addressing is local addressing, it will have a source and destination for each segment or hop of the journey to the destination.
- The MAC addressing for the first segment is:
  - Source – (PC1 NIC) sends frame
  - Destination – (First Router- DGW interface) receives frame



# Data Link Addresses (Cont.)

The MAC addressing for the second hop is:

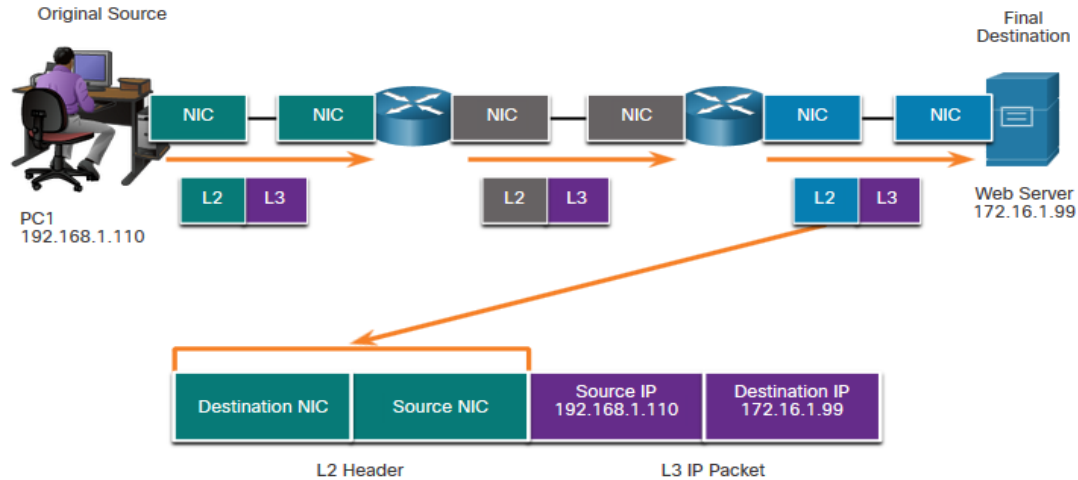
- Source – (First Router- exit interface) sends frame
- Destination – (Second Router) receives frame



# Data Link Addresses (Cont.)

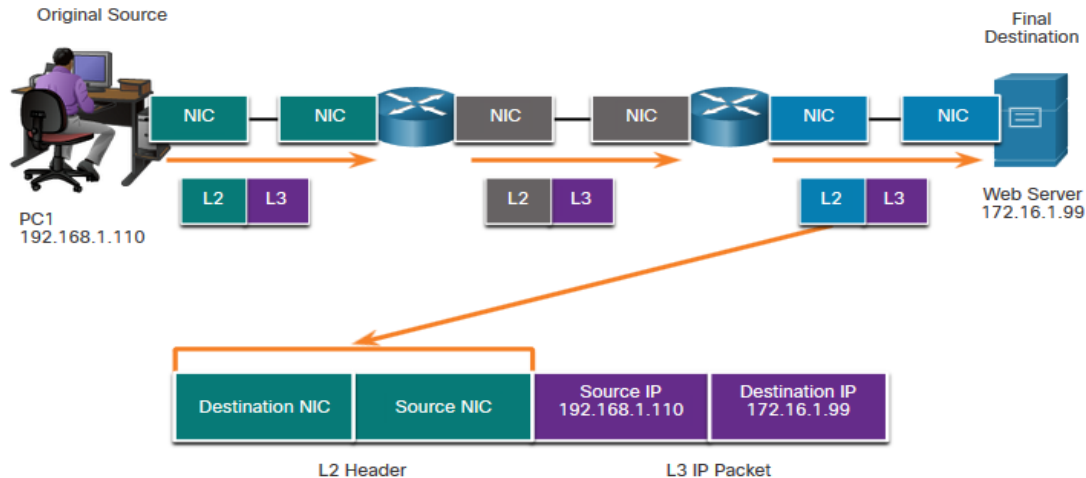
The MAC addressing for the last segment is:

- Source – (Second Router- exit interface) sends frame
- Destination – (Web Server NIC) receives frame



# Data Link Addresses (Cont.)

- Notice that the packet is not modified, but the frame is changed, therefore the L3 IP addressing does not change from segment to segment like the L2 MAC addressing.
- The L3 addressing remains the same since it is global and the ultimate destination is still the Web Server.



# 3.8 Module Practice and Quiz

# What did I learn in this module? (Cont.)

### Reference Models

- The two models used in networking are the TCP/IP and the OSI model.
- The TCP/IP model has 4 layers and the OSI model has 7 layers.

### Data Encapsulation

- The form that a piece of data takes at any layer is called a *protocol data unit (PDU)*.
- There are five different PDUs used in the data encapsulation process: data, segment, packet, frame, and bits

### Data Access

- The Network and Data Link layers are going to provide addressing to move data through the network.
- Layer 3 will provide IP addressing and layer 2 will provide MAC addressing.
- The way these layers handle addressing will depend on whether the source and the destination are on the same network or if the destination is on a different network from the source.